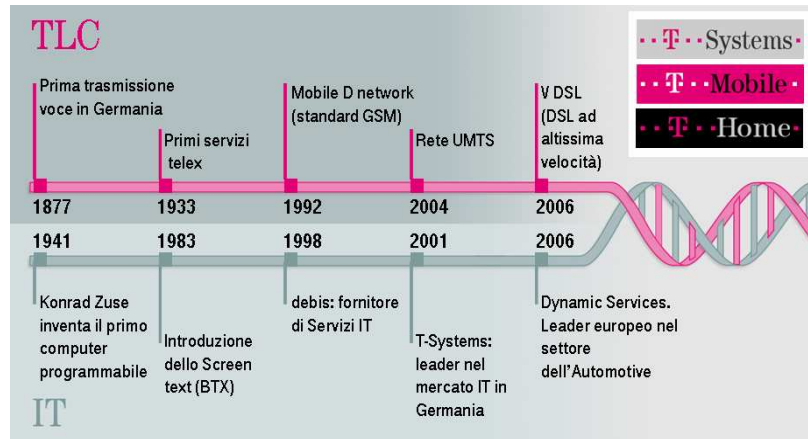




T-Systems Company Profile

T-SYSTEMS An International Global Player.

T-Systems represents a strategic cornerstone for Deutsche Telekom alongside the consumer business. As Deutsche Telekom's business customers arm, together with T-Mobile and T-Home, the company connects the economy, government and society with the digital lifelines that are now so indispensable to business processes and administrative procedures.



Deutsche Telekom: evolution of a worldwide ICT leader.

Focusing on "network-centered ICT services"

There is no other company in the world that offers one-stop ICT solutions like T-Systems. By drawing on comprehensive know-how from both worlds to develop network-centred ICT solutions, the service provider has garnered itself a reputation as the innovation driver for the industry. T-Systems offers customers a network-centred IT infrastructure – in other words, services that link IT and telecommunications seamlessly, just like fixed-line networks and mobile communications.

Being network-centered allows the Deutsche Telekom subsidiary to develop and operate ICT solutions like satellite-based toll systems. IT and telecommunications interact to locate trucks, enter their trip data and even bill for fees. What's more, the company can offer its customers cutting-edge operating models – for example, the ability to use software applications like SAP on the web according to their needs. Today, when it comes to supplying customers with dynamically scalable SAP services, T-Systems takes first place globally.

T-Systems provides state-of-the-art service models such as the opportunity to use software applications via web and customized, such as SAP technology.

T-Systems is a leader in providing scalable and dynamic services.

Global presence.

With approximately 45,300 employees, T-Systems posted revenue of 8.8 billion Euros in 2009. Among its customers – based in more than 20 countries - T-Systems includes large companies such as, Airbus, Alcatel-Lucent, Audi, BMW, Bosch, BP, Centrica, Daimler, Deutsche Post World Net, DHL, Linde, Philips, Shell, Volkswagen, and also Public Institutions and small and medium enterprises.

Thanks to a deep knowledge of business processes in a variety of market segments, T-Systems is one of the main Global Outsourcers present in the Italian market: more than 600 employees in Assago-Milan, Naples, Rome and Vicenza and recorded sales for 157 Million Euro in 2009.

Technology and Innovation.

T-Systems Italy provides state-of-the-art technology. This commitment is based on an offer proposition of integrated ICT utilities services and the management of business processes for its customers. T-Systems expertise and know-how represent a real added value for the enterprise business.

ICT Outsourcing.

T-Systems Italy generates value by managing ICT environments, supporting customers in increasing infrastructure and application flexibility with comprehensive and integrated solutions.

Thanks to local and international competence centres and high expertise, T-Systems is able to create standardized and customized solutions, enabling its customers to react to market requirements and changes in a flexible and proactive way, in order to improve efficiency and performance, and reduce costs in a short and medium term.

Telecommunications Services.

Thanks to the proprietary TGN (Telekom Global Network) facilities, based on the most advanced technology, T-Systems stands out as one of the leading players in Italy in the VPN (Virtual Private Network) service offering:

- IP Communication - voice, intelligent network, traditional voice integrated solutions and VoIP, videoconference
- Connectivity and Transportation – realization of Wan geographical networks and IP VPN (Virtual Private Network) solutions in Italy and worldwide
- Managed Network Security – global approach and solid expertise on complex projects in network security
- Dedicated infrastructure – planning, coordination, and realization of local networks and campus, technology integration, dedicated solutions based on best practices.

Systems Integration.

The new strategy of Sourcing Managing leverage on two key elements: the management of complex projects and high levels of flexibility. From the traditional "Time & Material" concept to a flexibility approach to provide fixed resources for basic activities, scaling for evolutive activities, as well as providing 'on call' resources to achieve specific customers' goals.

The Application Management is an example for the corrective and evolutive maintenance of customers applications, provided in standard market environment or legacy, with the coordination of certified PMI (Project Management Institute) experts.

Information Security Services.

T-Systems Italy relies on a certified "ISO 27001 System for the management of Security Information" and recently achieved the SAS70 type II report.

The Security portfolio includes:

- Security Services - operative management of the Identity Management process, anti-virus, anti-spam and URL filtering solutions, VPN, firewalling, IDS/IPS, event monitoring, PKI and Disaster Recovery solutions, Cert function – connected with the Deutsche Telekom international competence center
- Consultancy/Projects – security architecture, feasibility studies, identity & access management, vulnerability assessment, security plans, ISO 27001 certification process, business impact analysis and business continuity plans definition.

Certifications and compliance.

- ISO 9001:2000 for the providing of Information Technology and Telecommunication services and for Education & Training services
- ISO 27001 for the security requirements of the Information Management Security System
- SA8000 certification (Social Accountability), for the social responsibility system of an organization and for the compliance to the ethical rules

T-Systems Italy is constantly committed to the compliance of all delivery processes to the best practices included in the ITIL, Information Technology Infrastructure Library.

Main references in Italy.

Finance

Banca Popolare di Sondrio, Cariparma, CNP Vita, Diners Club, Federazione Lombarda BCC, Fondazione Cariplo, Gruppo Intesa Sanpaolo, Reale Mutua Assicurazioni, RUN-Gruppo Raiffeisen, UniCredit

Manufacturing

Ali Group, Bellco, Fedon, Global Garden Products, Impregilo, Marzotto, Mercedes Italia, Pirelli, Volkswagen Group Italia, Vorwerk Folletto

Public & Healthcare

AVEPA, Ministero dell'Interno, Regione Sardegna

Telecommunication, Media & Utilities

Aeroporti di Roma, Brulli Energia, Darty, De Agostini Editore, E.ON, ERG, Interporto Campano, Obiettivo Lavoro, Poste Italiane, Sorgenia